

MOBILE APP MONTHLY CREDENTIAL SETUP AND USE

BPA's gated equipment supports QR scanning and a Bluetooth Low Energy (BLE) feature that allows frictionless access for registered monthly parkers. Each entry and exit kiosk are outfitted with a barcode reader and BLE. This gives monthly parkers multiple options to open the gates using the ParkWhiz app. If the Bluetooth feature is not working, please always scan the QR code as a secondary form of entry and exit.

INITIAL APP SETUP INSTRUCTIONS

- 1. Download the ParkWhiz app from the App Store or Google Play Store, once downloaded open the application.
- 2. Tap on the More icon (with three horizontal bars) in the bottom right > Tap Activate Monthly Parking.



- 3. Tap Get Monthly Parking.
- 4. A popup text message screen will appear.
- 5. Send the automatically generated code composed in the text message.





- 6. The system will respond via text message confirming the device has been registered and the app will confirm with a success screen.
- 7. A phone setting popup message will ask for permission to use Bluetooth. Tap OK to allow the app to use the mobile device's Bluetooth.



NOTE: Bluetooth must be enabled on the device to use the BLE access credential option.

USING THE PARKWHIZ APP

- 1. The vehicle should be positioned within arms-length of the kiosk.
- 2. Open the ParkWhiz app on the mobile device.
- 3. From the Home tab, use the Slide to Open Gate feature to open the gate. <u>If</u> <u>Bluetooth access does not work, or takes longer than 8 seconds,</u> <u>please scan the QR code on the app screen to enter or exit.</u>
- 4. The QR code is a secondary access option. Scan the QR code on the kiosk's laser barcode reader to vend gate.

